

KMS

Kitchen Monitor System

Hardware Specification

- Attaches to a serial port on a PC
- Provides navigation, bump, undo, statistics toggle and shift-change functionality
- Spill proof keypad & stainless steel housing
- 12V power pack
- Wall or surface mount
- Can redirect printer output from QuestNet
- Interfaces with other Quest products via QuestNet

Feature List

- Interfaces with V-touch, VersaTerm, Task Connect, and Task Walkabout via QuestNet
- Bump (complete) items, groups or entire jobs
- Jobs can have user-defined attributes
- Extremely adaptable and interactive display
- Display job items by group
- Summary window can execute bumps
- Undo bump
- Dynamic job attribute handling (eg, "DriveThruBay1" or "Takeaway")
- Multiple user-definable configurations are interchangeable, useful for applications such as shift-changes
- Simple and detailed statistical window (eg, Average serve time)
- Runtime sorting of jobs into windows by any defined attribute
- Filtering of jobs via attribute
- Time expired flash warnings for jobs
- Input can be from either a journal print or kitchen monitor controller attached to QuestNet
- Multiple kitchen monitors can independently feed off of the same input
- Runs in a Microsoft Windows environment on a PC

General Description

It is known that having a kitchen monitor system in place will speed up the efficiency of an order fulfillment system, and not just for kitchens. Quest's Kitchen Monitor 2 builds upon current principles to implement a better kitchen than ever before.

The Quest Kitchen Monitor is extremely versatile and can adapt to use information that is relevant to the operating organization. This versatility is coupled with statistics that can be toggled onto the screen by a supervisor. All of this information is presented in a format that is at the discretion of the user. These capabilities are in addition to the normal abilities of order presentation and fulfillment management that are present in current kitchen monitors.

The apparent complexity in implementing such features is simplified in the way that Kitchen Monitor 2 operates. The software receives order data from a system in a journal format, which could also be directed to a kitchen printer. The body of each print job is examined to create the contents of a job and its print trailer is used to identify any related attributes that are defined by the creator. Using simple data matching, these attributes can be controlled in such a way as to categorize jobs, implement triggered special features and provide statistics. All are configurable by the user in a simple format, including the layout of these options on a display.

The unique customization abilities of Kitchen Monitor, coupled with important statistics, increases the operational abilities of a commercial kitchen for the better.

